



a neater life
professional organising

Simply Declutter Membership Terms and Conditions

By subscribing to Simply Declutter with A Neater Life you are consenting to the following terms and conditions, which you have read carefully and fully understand.

1. About A Neater Life Professional Organising

Proprieter: Anita Fortes

Registered address: 16 Harbord Road Overstrand Norfolk NR27 0PN

Email address: anita@aneaterlife.com Website: www.aneaterlife.com

Regulated by the Information Commissioner's Office: www.ico.org.uk

Verified member of the Association of Professional Declutterers and Organisers:
www.apdo.co.uk

2. Service Provided

Simply Declutter is an online membership programme for the delivery of mentoring and content relating to organising and decluttering. The programme is limited to the following:

- Provision of a downloadable PDF guide
- Weekly 30 minute 1-1 online sessions via Zoom Video Conferencing; bookable Monday between 8am to 8pm, excluding bank holidays and 6 weeks annual leave. Notice will be given in advance of holiday dates.

3. Use of Service

To subscribe you must be a minimum of 18 years old.

Information provided may be subject to change. *A Neater Life* makes no representation or warranty that the information provided is accurate, complete, reliable, current, or error-free. *A Neater Life* disclaims all liability for any inaccuracy, error, or incompleteness in the content.

4. Your Account

To use the Service, you will be required to provide personal information including your name, telephone number, email address and payment details. You agree that any information you give to *A Neater Life* will always be accurate and up to date. You must not provide account information or an email address other than your own.

The purchase will be confirmed by email with details concerning provision of service and ongoing monthly payments. In the event that the confirmation contains errors, it is your responsibility to inform *A Neater Life* as soon as possible.

5. Cancellations and Refunds

If, in the first month of membership you are unhappy with the Service, a 30 day money back guarantee will be offered. To request a refund please email: anita@aneaterlife.com

You can cancel your monthly subscription at any time via your account page, but no refunds will be made for any membership fees already paid, excluding the 30 day money back guarantee stated above. The 30 day refund period applies to your first membership subscription and cannot be used more than once. It is entirely your responsibility to ensure that you cancel your account immediately should you no longer require the Service and do not wish to be billed further. Once you cancel you will no longer have access to the Service.

6. Duration of Agreement

The *Simply Declutter* programme is a rolling subscription service. Payments will continue to be automatically debited from your account on a monthly basis either until the subscription is cancelled or the service ceases to operate.

You agree that access to the programme may be affected by third parties used to provide the Service, for example, web hosting, video and membership software. You understand and agree that no breach of contract action may be initiated against *A Neater Life* if there are reasonable delays in the access of the Service.

A Neater Life reserves the right to terminate the Service with or without giving prior notice. Reasonable efforts will be made to provide timely notice, but it is not a requirement to do so under the terms of this agreement. If for any reason *A Neater Life* dissolves or ceases to exist, access to the Service will terminate.

7. Right to Refuse Service

A Neater Life reserves the right to refuse the service to any person without the need to assign reason for doing so. No order is deemed accepted until payment has been processed.

9. Intellectual Property

The Service contains property owned solely by *A Neater Life*, including, copyrights, proprietary information, and other intellectual property. Original materials are provided as part of the Service for your individual use only. No license to sell or distribute *A Neater Life* materials is granted or implied.

11. Changes to Terms and Conditions

Changes to terms and conditions may occur from time to time. This may be necessary if *A Neater Life* business operations change in a way that affects the terms and conditions.

You will be informed of any changes as soon as is reasonably practical and you will be deemed to have accepted the revised terms unless you inform *A Neater Life* otherwise.

14. Contacting *A Neater Life*

All requests and other communications in respect of this agreement shall be in writing and properly addressed as follows:

A Neater Life Professional Organising
16 Harbord Road
Overstrand
Norfolk NR27 0PN
United Kingdom